

AGREEMENT ON TICKET DISTRIBUTION SERVICE

Annex V

PERSONAL DATA PROCESSING RULES

The terms used herein shall have the meaning as provided for in Annex 2, unless the context requires otherwise.

- 1. When the Organiser is a natural person, the Organiser confirms that is aware that Bilietai.It administers the Organiser's Personal Data as a Personal Data administrator on the basis of the conclusion and implementation of the Agreement (Clause 2) and the fulfilment of obligations stipulated in legal acts (Clause 3).
- 2. Bilietai.lt processes the Organiser's Personal Data on the basis of the conclusion and implementation of the Agreement as follows:
 - 2.1. The Organiser confirms about being informed that their Personal Data in Bilietai.It is processed for Agreement implementation purposes.
 - 2.2. For these purposes, Bilietai.It can administer the following Organiser's Personal Data categories: Data related to identity and its identification, contact data, accounting and tax administration, data related to the Organiser's activity, payments and accounting. Bilietai.It obtains such Personal Data of the Organiser from the Organiser directly.
 - 2.3. The Personal Data requested by Bilietai.lt is mandatory for the conclusion of the Agreement. If Personal Data is not provided, Bilietai.lt will not able to conclude the Agreement.
- 3. Pursuant to the obligations stipulated in legal acts, Bilietai.lt administers the Organiser's Personal Data as follows:
 - 3.1. The Organiser confirms about being informed that their Personal Data may be collected and stored by Bilietai. It for the purposes of implementing the requirements of the Law of the Republic of Lithuania on the Prevention of Money Laundering and Terrorist Financing, the Law of the Republic of Lithuania on International Sanctions, as well as other legal acts of the Republic of Lithuania and the European Union.
 - 3.2. For these purposes, Bilietai.It may collect Personal Data, specified in Clause 2.2 of these Personal Data Processing Rules, as well as other personal data, the collection of which is provided for by the legal acts of the Republic of Lithuania and the European Union, which determine the obligations of Bilietai.It.
- 4. The Organiser must provide comprehensive and accurate Personal Data to Bilietai.lt and immediately inform in case of data change.
- 5. Bilietai.lt may process the Organiser's Personal Data during the period of validity of the Agreement and thereafter no longer than required by legal acts or the purpose of personal data processing (e.g., data related to the making of payments or the conclusion and implementation of the Agreement will be stored for ten years after the operation is completed or the day of the conclusion of the Agreement), and then destroy it in a safe manner, except for data retention required by law.
- 6. Bilietai.lt may submit certain Organiser's Personal Data to official authorities according to the procedure established by law.
- 7. The Organiser has the right to request that Bilietai.lt allows access to and corrects or deletes Personal Data, or restricts data processing, or the right to object to data processing, as well as the right to data portability. The Organiser also has the right to submit a complaint to the supervisory authority.

- 8. The Parties understand that it is obligatory to submit and administer the Personal Data of Ticket buyers. The Parties administer the Personal Data of Ticket buyers as independent data controllers.
- 9. Parties also process the data of the Parties' contact persons for the purposes of the Agreement and legitimate interest.
- 10. The Parties ensure that Personal Data is processed in compliance with the requirements of the legal acts of the European Union and the Republic of Lithuania applicable to the Parties.
- 11. Personal Data processed by the Parties may be obtained by: 1) Representatives of the Party in charge of cooperation and maintaining communications, as well as accounting, information systems maintenance, marketing, business indicator analysis, business planning, or legal functions; 2) Providers and supervisors of IT information systems used by the Party in its economic activities; 3) State authorities, debt collection companies. The Ticket buyer can also see the Organiser's main information when the ticket is purchased.
- 12. When granting access to the Personal Data of Ticket buyers to another Party, the Party must:
 - 12.1. Inform all natural persons that their Personal Data may be transferred to another Party and may be processed by the other Party for the purposes of the implementation of the Agreement and, if necessary, to obtain their consent;
 - 12.2. Respond appropriately to the Party's notifications about the correction, deletion or restriction of processing of Personal Data transferred to another Party for the purposes of the implementation of the Agreement;
 - 12.3. Inform each other on each Personal Data security breach related to Personal Data transferred by the other Party, specifying the nature and extent of the breach, measures taken or recommended to be taken to mitigate the breach.
- Both Parties commit to ensure that the Personal Data they processed is protected from accidental or unlawful destruction or from accidental loss, alteration, unauthorized disclosure as well as unauthorized access.
- 14. Data retention period is as long as necessary for the Parties' obligations under the Agreement. After the Agreement expires, Personal Data shall be stored no longer than the time limits of prescription set by the Civil Code of the Republic of Lithuania or the time limits specified in the Index of Time Limits for Storage of General Document approved by the Order no. V-100 of the Chief Archivist of Lithuania of March 9th, 2011. Personal Data of Ticket buyers shall be stored for five years. Personal Data may be stored longer if another legitimate basis arises.